

COMPANY PROFILE



PROFORALL SECURITY SERVICES
& CONSULTANCY SDN BHD
(1040773-W)

HEADQUARTERS OFFICE :
NO 44-1, JALAN SG. BURUNG AA32/AA,
SEKSYEN 32, BUKIT RIMAU, 40460
SHAH ALAM, SELANGOR DARUL EHSAN
Telephone No : 03-5525 8519
info@proforall.org

INTRODUCTION

PROFORALL Security Services & Consultancy Sdn. Bhd Bumiputera security services management entity that was established on 02 April 2013 and operates from its Head Office at Ipoh Road, KL The management team has vast experience in the field of management, Security and investigation.

In this increasingly challenging business world, with so much insecurity and uncertainty in the global economy and safety. The security industry faces daunting challenges, as well as golden opportunity. With the people having to endure severe economic hardship, the crime rate is expected to increase, especially crime involving money and material, such as theft, robbery breach of trust, kidnapping, etc.

PROFORALL Security Services & Consultancy Sdn. Bhd also vigorously promotes the development of the latest technology in the setting up of security and monitoring system so that they are more reliable effective.

Nevertheless, **PROFORALL Security Services & Consultancy Sdn. Bhd** realized that the basis of any effective security system is a trained and skilled workforce. All management and supervisory personnel are appointed only from among those who have wide experience in the field of security and investigation, either in the government services or the private sector. all security guards and field personnel are only deployed after successfully completing stringent and comprehensive training program.



OBJECTIVES

In order to deliver a satisfactory and professional service to our valued customers, we are highly committed to the following objectives:

1. To maintain an excellent standard of professionalism in security services;
2. To have all of our staff trained with appropriate knowledge and skills to meet professional standards; and
3. To increase security awareness amongst our valued customers for their own business advantage.

We have set our goal on achieving a high profile as an established organization, which you can always depend upon. If you believe in settling for nothing less than the best, please contact us. We will certainly assure you of a satisfactory professional service.



QUALITY POLICY STATEMENT

PROFORALL Security Services & Consultancy Sdn. Bhd is mainly providing end-to-end customer service as our core business. We are distinguished by the pursuit of excellence, professionalism and its sensitivity to the customer's needs.

- i. Our primary responsibility is to add value and consistently delivering good quality service that will enhance customer satisfaction and loyalty.
- ii. To deliver quality customer service, our staff are committed to:
 - a) Provide world class security service locally; and
 - b) Manage customer's account with accuracy and implement a precise and effective credit management policy.
- iii. This policy will guide the division towards achieving our vision to be a leading centre of excellence in security force in this region and to qualify for global standing.

OUR BUSINESS PHILOSOPHY

The business philosophy of **PROFORALL Security Services & Consultancy Sdn. Bhd.** is based on a thorough understanding of its client's requirements in order to present them with innovative and cost-effective solutions. No two organizations have security needs that are exactly alike. That's why we believe your security services program should be tailored to your needs. **PROFORALL Security Services & Consultancy Sdn. Bhd.** has been providing customized physical security solutions to meet the specific needs of large and small organizations. We design and deliver security solutions that provide quality and value for our customers. We listen to priorities and needs of our customers so that we can create the very best solutions to them. A new benchmark was set by moving away from one-dimension service approach towards security solutions that encompass a combination of well-diversified service offerings.



CORPORATE INFORMATION

Company Name : PROFORALL Security Services & Consultancy Sdn. Bhd.
Registration No. : 1040773-W
Date of Registration : 2nd April 2013
Address : No 44-1, Jalan Sungai Burung AA32/AA, Seksyen 32 Bukit Rimau,
40460 Shah Alam, Selangor Darul Ehsan
Contact Number : 03-5525 8519
Email : info@proforall.org
Authorized Capital : RM 600,000.00
Paid-up Capital : RM 600,000.00
KKDN License Security Registration Number : KDN.S205/642/1-2931
PIKM Registration Number : PIKM 0738
Ministry of Finance Registration Number : 357-02213231
Banker : Public Bank Berhad
Insurer : Lonpac Insurance Berhad
Company Secretary : TIS Management Sdn. Bhd (448769-M)
Company Auditor : Iswara & Company (AF:0976)



BOARD OF DIRECTOR

EMA AZLINDA BINTI MOHD AZAU DIRECTOR

HR subject matter expert, who works in a range of public and private organizations. She began her career in the manufacturing industry and spend number of years. After so long in technical expertise, she diversified into Sales Planning and Marketing field as a planner and she has worked with a reputable German firm in Seremban.

DATIN RATNA BAI A/P SUBRAMANIAM DIRECTOR

The young and dynamic Executive Chairman of the company has nearly two decades of experience in the security and safety industry. Madam Ratna has received various awards including the ' YOUNG ENTREPRENEUR' , and many more. She has been associated with the company since its inception. She is responsible for the overall working of the company and is instrumental in making strategic decisions for the company.

SHARLITHARAN A/L KRISHNAN DIRECTOR

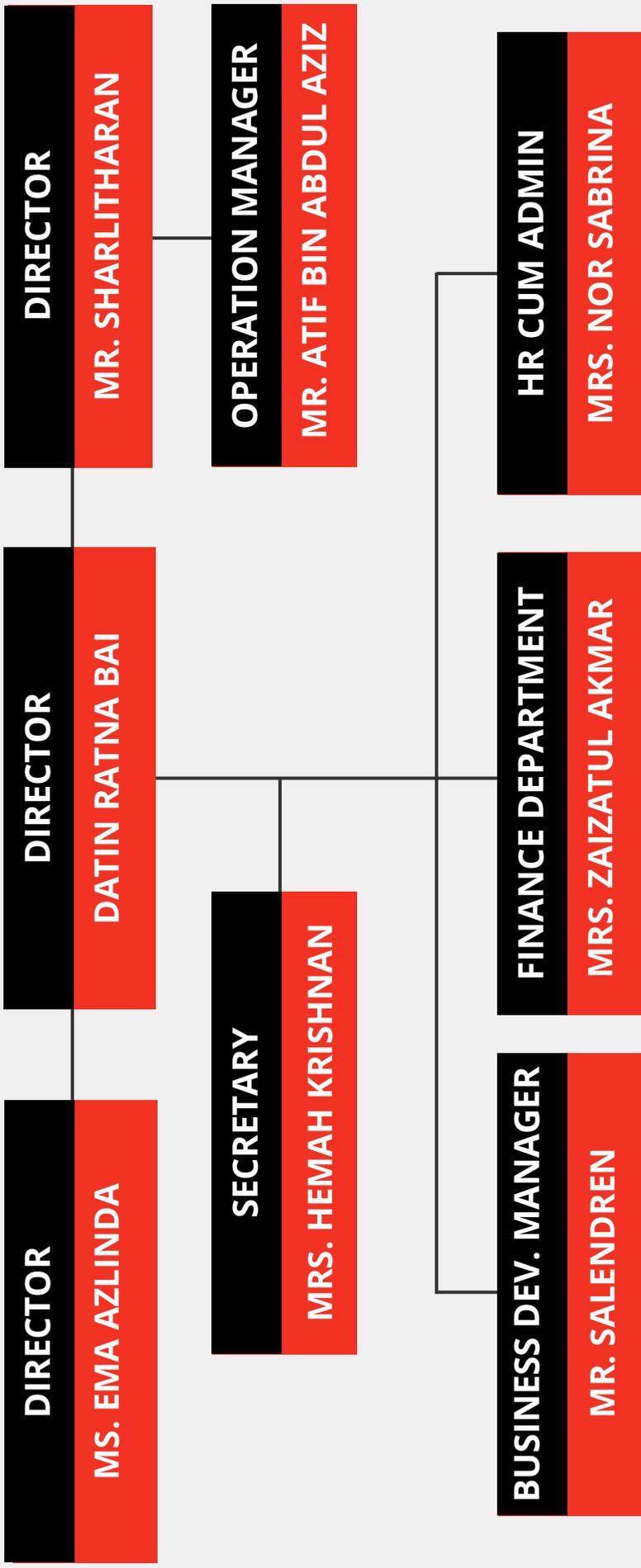
Ex-Banker with experience in Corporate banking world. Overseeing financial systematical hiring of employees and dealing with all aspects of talent management. Responsible for the administrative task and the programs and process related to company staff.





PROFORALL SECURITY SERVICES & CONSULTANCY SDN BHD

ORGANIZATION CHART



OUR BRANCHES

NEGERI SEMBILAN

NO. 352, TAMAN BUKIT EMAS,
JALAN TAMPIN, 70450 SEREMBAN,
NEGERI SEMBILAN.
TEL. NO. : 06-601 2743

MELAKA

NO. 36-1, JALAN KERIS EMAS 1,
TAMAN KERIS EMAS, 76300
SUNGAI UDANG, MELAKA.
TEL. NO. : 06-456 6786

JOHOR BAHRU

NO. 27-02, JALAN PERKASA 2/1,
TAMAN TAMPOI UTAMA,
82100 JOHOR BAHRU.
TEL. NO. : 07-244 1588

PULAU PINANG

NO. 23-2, JLN. MUTHUPALANIAPPAN,
SUNWAY WELLESEY,
14000 BUKIT MERTAJAM,
PULAU PINANG.
TEL. NO. : 019-444 0066

PERAK

NO. 48, 1st FLOOR, PERSIARAN
BERCHAM SELATAN 1,
TAMAN DESA KENCHANA,
31400 IPOH, PERAK
TEL. NO. : 016-500 5395

SECURITY

PROFORALL Security Services & Consultancy Sdn. Bhd. provides industrial and commercial security services encompassing manufacturing, logistics, hospitality, financial, educational and construction sector. The range of services provided are as following;

- + Static Guard(s);
- + Nepalese Guard(s);
- + Armed Guard(s);
- + Canine (K-9) Service;
- + VIP Escort(s);
- + Security Survey Services;
- + Private Investigation(s);
- + Bodyguard Services;
- + Security System & Equipment(s);
- + Mobile Patrol;
- + Special Function Steward(s);
- + Security Training(s);
- + Security Risk Assessment & Analysis;
- + CCTV Surveillance & Counter Measure(s);
- + Crisis Management; and
- + Corporate Security

MODUS OPERANDI

SECURITY

OPERATIONS

1. Our Security Guard(s) are being trained and given on the job training to ensure they know their duties well. Officers with relevant knowledge of the standing instruction will be assigned to new assignment to ensure the smooth taking over of their security arrangement(s);
2. Refresher courses are carried out regularly to ensure that our guard(s) are updated with current knowledge and skills in security;
3. **PROFORALL Security Services & Consultancy Sdn. Bhd.** guard(s) are sent for training in fire fighting drills and exercises the local fire stations. They are also trained to handle emergency;
4. Regular visits (at least three times a day) are made by our Security Officer(s) to ensure close supervision of security operation(s) is maintained at all times;
5. Our senior Security Officer(s) and Security Officer(s) from other branches will carry out random spot-checks at all our assignment(s); and
6. Security Adviser(s) and the management team will be at hand to conduct periodical survey(s) and advise the client(s) in the current security posture and its implication by following recommendation(s).

TRAINING

All new guard(s) will undergo a comprehensive training program, which covered the basic duties and responsibilities of a security guard, including basic knowledge in laws that related to protection of life and property.

At regulars' intervals fire officers (from the local BOMBA) will be invited to conduct on the site fire drills and exercise at our client's facility to familiarize our guard(s) with the latest fire-fighting equipment, technique(s) and procedure(s).

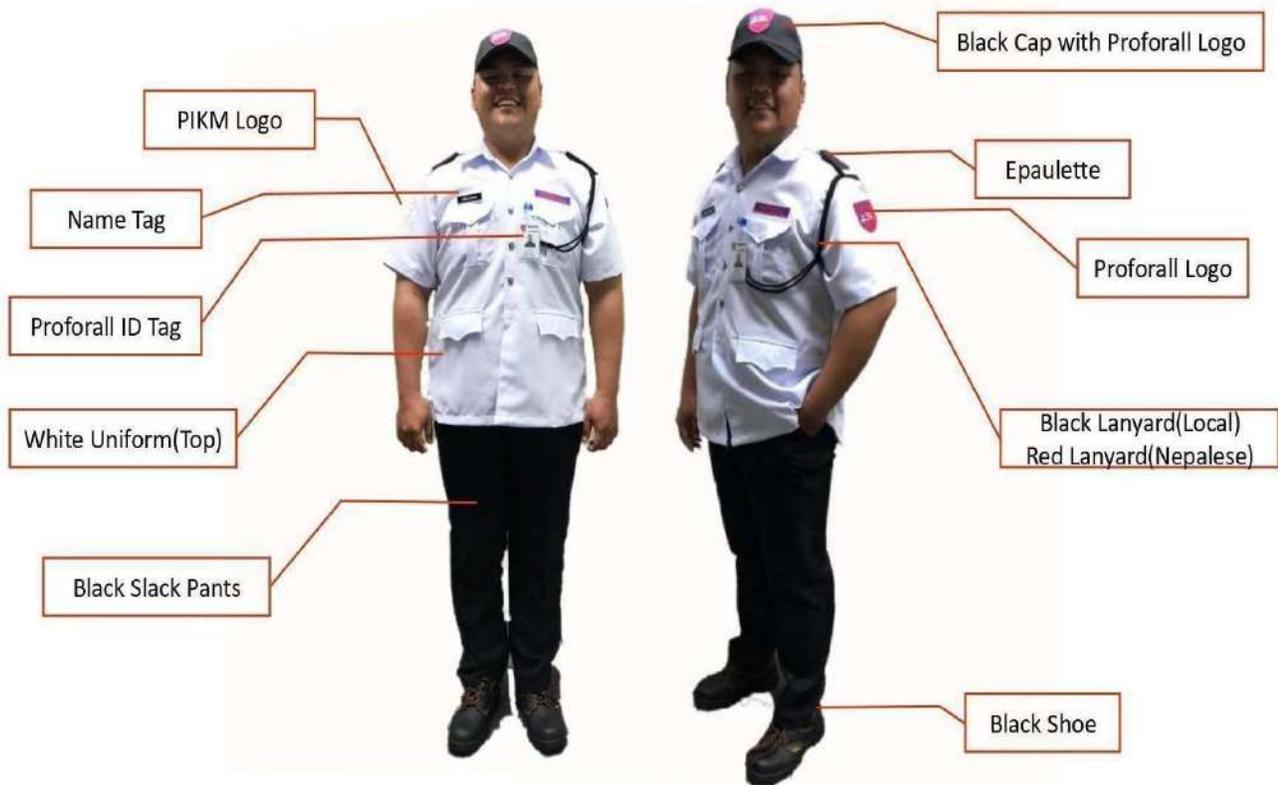
All employment guard(s) are given refresher training periodically to update them with the latest in security systems, technique and procedures. Training is a continuous process in our organization where new developments in the industry will be added continuously transmitted to update them with appropriate knowledge and skill(s).



SECURITY ACCESSORIES & EQUIPMENT (S)

- ✚ Fully uniformed;
- ✚ Cottars;
- ✚ Torchlights;
- ✚ Sets of walkie talkie;
- ✚ Punch Card Machine;
- ✚ Watchman Clocks;
- ✚ Personnel Vans;
- ✚ Personnel Cars;
- ✚ Motorcycle(s);
- ✚ Bicycle(s);
- ✚ Stationeries; and/or
- ✚ Rain Coat

SECURITY UNIFORM



SECURITY ACCESSORIES & EQUIPMENT



SECURITY DUTIES

As mentioned earlier, our security officer(s) are mainly from the Police, armed force or prison department who are capable of meeting the client's specific instruction(s) and ensure that our security personnel perform well to meet the needs of the client(s).

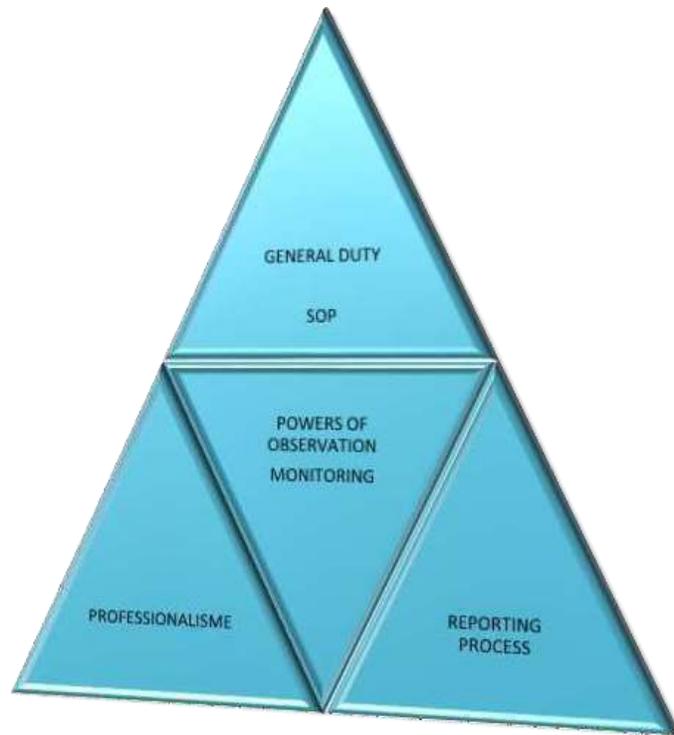
Below is the main job scope of our security guard(s) which are;

1. Carry out access control duties;
2. Effectively carry out patrolling and clocking duties;
3. Effectively monitor and carry out surveillance activities in order to ensure no criminal activity occurs;
4. Effectively prevent waste, losses and damages to clients' property; and
5. Promptly handle emergency situations and report to appropriate authorities.

COMPANY LICENSE

- ✚ FORM 9 – COMPANY REGISTRATION;
- ✚ LICENSE FROM FINANCE MINISTRY BUMIPUTERA STATUS;
- ✚ LICENSE FROM MINISTRY OF FINANCE;
- ✚ LICENSE FROM SELANGOR ECONOMIC PLANNING UNIT;
- ✚ OPERATING LICENSE FROM KKDN;
- ✚ SECURITY SERVICES ASSOCIATION MALAYSIA CERTIFICATE (PPKMM);
- ✚ APPROVED NEPALESE GUARD(S) FROM KKDN; AND
- ✚ LICENSE FROM ROYAL CUSTOM & EXCISE MALAYSIA

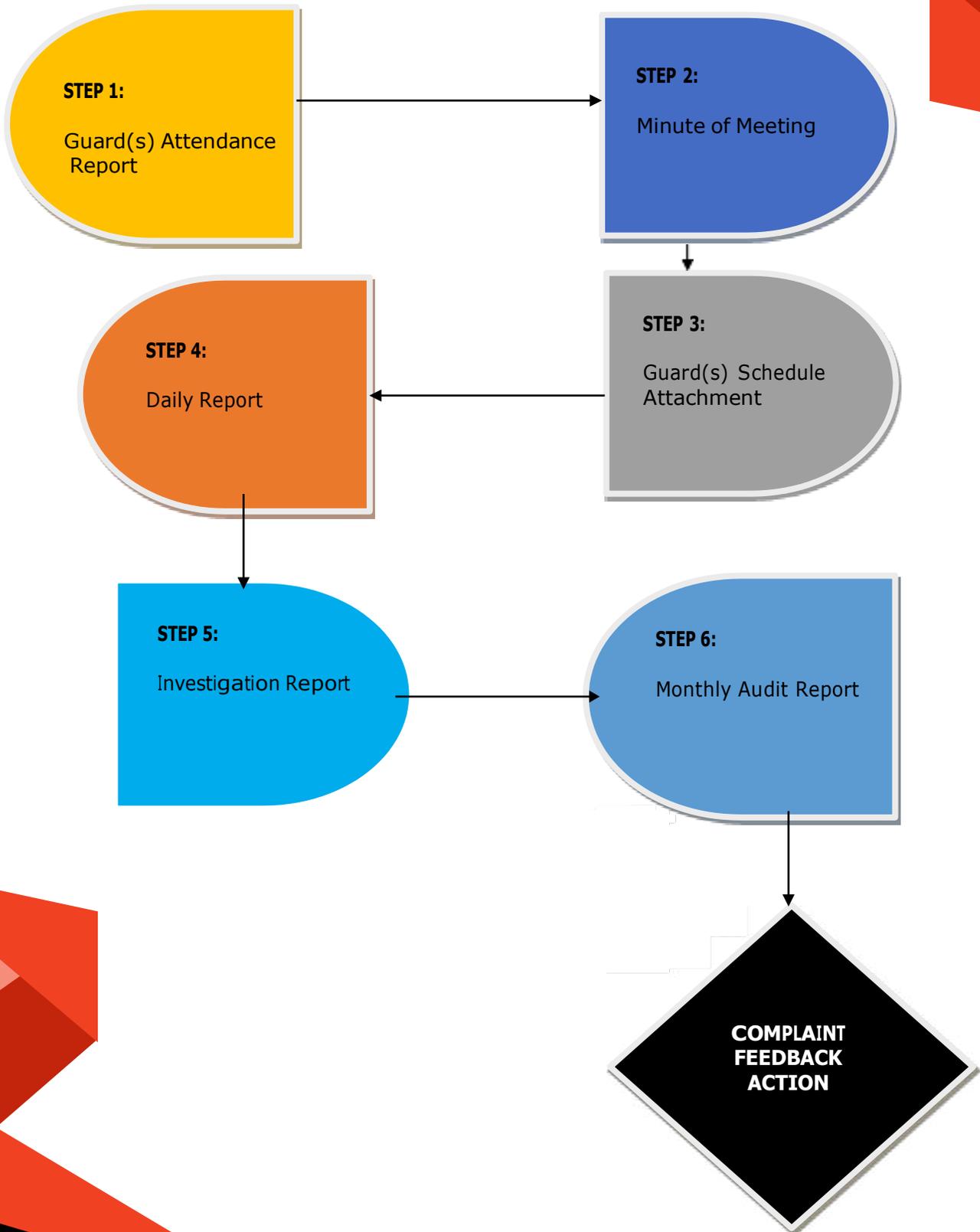
TRAINING MODULE



Most importantly, a security guard needs to have a complete understanding of security operations. These industry standards and practices are necessary for performing all tasks in a professional manner. Being educated and trained for this career ensures that you are able to find and maintain a steady career.

A career in security gives you the opportunity to use many of your natural skills. From your fitness and agility, to your rational thinking, your skills can finally be put to use in this role.

REPORTING PROCESS



CONTROL MONITORING SYSTEM (CMS)

OPERATION OVERVIEW:



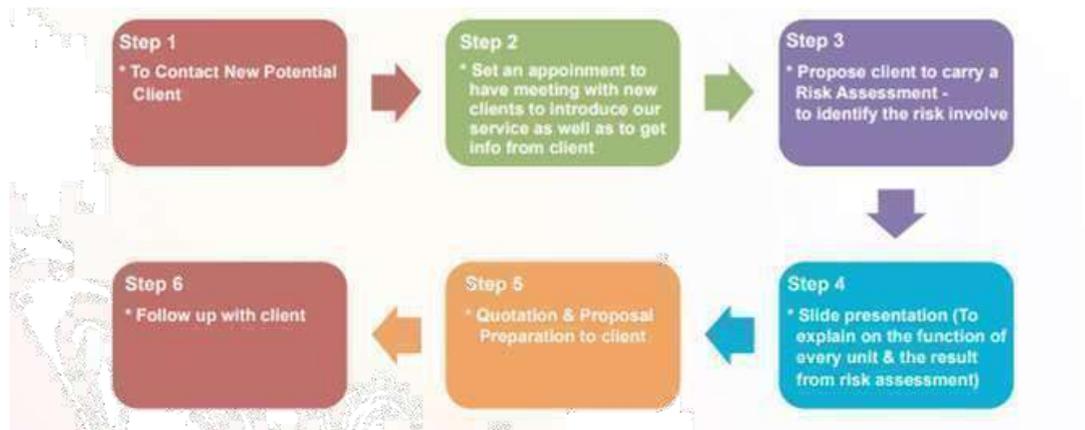
Our Central Monitoring System (CMS) department monitors the clients' premises more closely and accurately through GPS / GPRS devices, CCTV, hourly calls & patrolling unit / officer

The CMS department keeps in touch with guards, patrolling officers & patrolling unit(s) and coordinate with the operation department for daily operation and site(s).

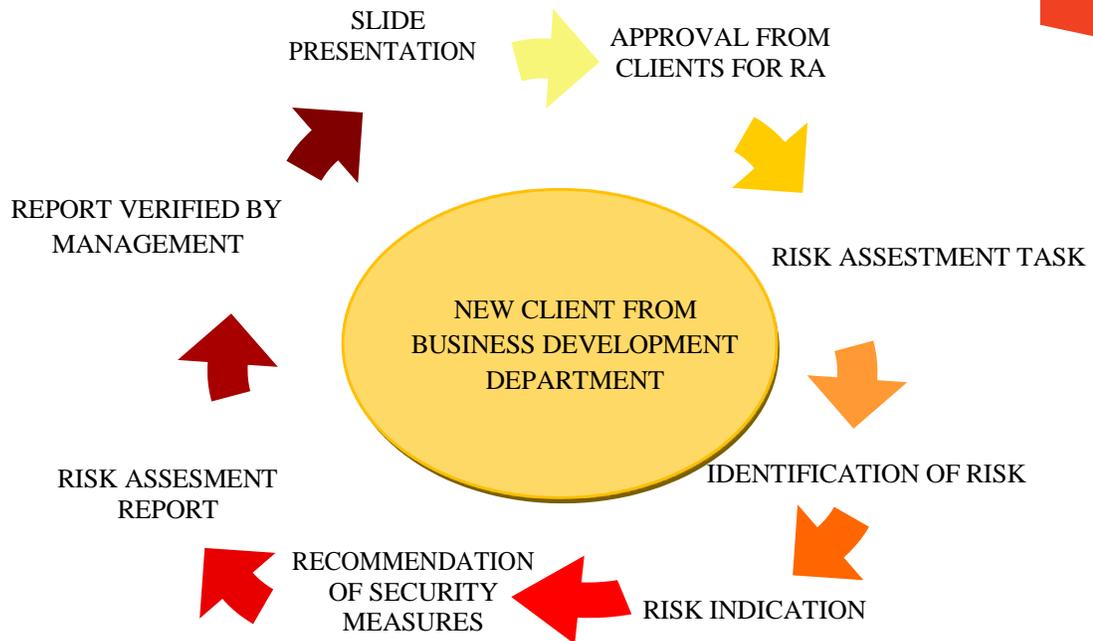
CMS responds immediately on suspicious activity, emergency or panic and lodge the complaints accordingly to the concern department (PDRM, BOMBA, TNB, Hospital etc.) and update management and client(s).

CMS works round the clocking 24/7 and take immediate action one clocking failure unprofessional behaviour or activity of guard(s).

BUSINESS DEVELOPMENT



RISK ASSESSMENT AUDIT



RISK ASSESSMENT MATRIX				
SEVERITY \ PROBABILITY	Catastrophic (1)	Critical (2)	Marginal (3)	Negligible (4)
Frequent (A)	High	High	Serious	Medium
Probable (B)	High	High	Serious	Medium
Occasional (C)	High	Serious	Medium	Low
Remote (D)	Serious	Medium	Medium	Low
Improbable (E)	Medium	Medium	Medium	Low
Eliminated (F)	Eliminated			

MONTHLY AUDIT REPORT

- ✚ Identify and assess hazard, risk to people, property and the environment and implementing the necessary control measures.
- ✚ Give organization a more effective way to reduce risk and the potential for loss.



NIGHT PATROLLING UNIT

WHY WE ARE SPECIAL ???

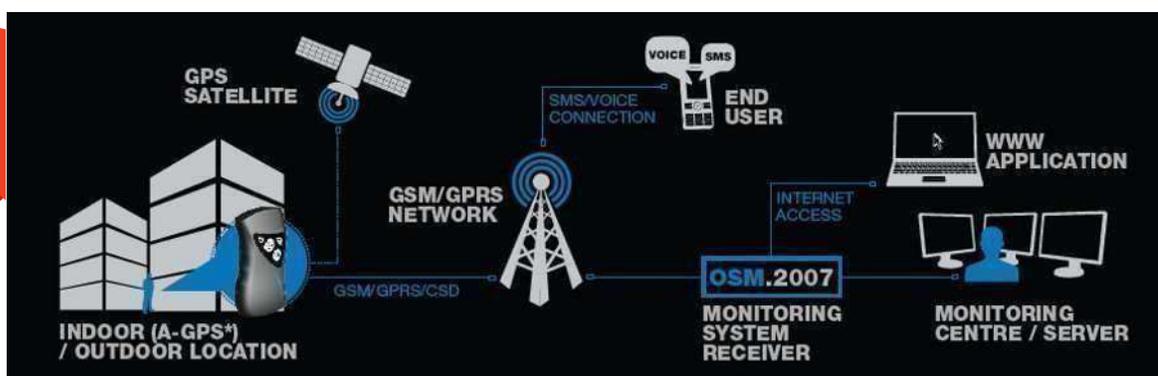
- Random, regular patrols in a marked patrolling vehicle can deter criminal activities;
- Promise will be observed; not just watched;
- Observed and report any suspicious person, activity or incident in the area;
- It allows us to able to work or whether the personnel are doing a proper job while making it possible to identify areas that need attention; and
- Prevent a situation where properties are not guarded properly.

GUARD(S) MONITORING SYSTEM (LIVE STREAM)



NOT ONLY A GUARD MONITORING SYSTEM

- The Active Track device is efficient in tracking personnel via GPS.
 - It is a reliable tool for monitoring a sales team, fleet of vehicles or drivers on the road.
- Generates a GPS position to identify clients and track sales personnel via Google Maps.
- Door to door movements can be viewed and monitored via Google Maps.
- The system has the capability to record the duration of time a sales person is at a client and your driver is on the road.
- An alarm can be generated for 'New Client', 'Training', 'Routine Visit' etc, via RFID tags.
- Please Call Me button for easy communication access to sales person or driver.
 - Panic button if sales person or driver is in distress.



COMPANY REGISTRATION



COMPANIES ACT 2016
(ACT 777)

CERTIFICATE OF INCORPORATION OF PRIVATE COMPANY

This is to certify that

**PROFORALL SECURITY SERVICES & CONSULTANCY
SDN. BHD.
201301010936 (1040773-W)**

is, on and from the 2nd day of April 2013, incorporated under the Companies Act 1965, and that the company is a company limited by shares and that the company is a private company.

Dated at **KUALA LUMPUR** this 10th day of January 2025.



MY2501104347140
Scan to verify

DATUK NOR AZIMAH ABDUL AZIZ
REGISTRAR

A copy or extract issued pursuant to Section 601(2).



User Id: azbaqiyah31

This certificate is generated from MYDATA SSM Services as at 10/01/2025 12:58:07.

Printing Date: 10/01/2025

MENARA SSM@SENTRAL, NO.7, JALAN STESEN SENTRAL 5, KUALA LUMPUR SENTRAL, 50623 KUALA LUMPUR.
TEL : 03-7721 4000 FAX : 03-7721 4001



KDN CERTIFICATE

[KDN-1 (H) Pin. 1/95]

LESEN

KERAJAAN MALAYSIA
KAEDAH-KAEDAH EJENSI PERSENDIRIAN 1970

BORANG B
(Kaedah 4)

No. 02260608

LESEN UNTUK MENJALANKAN URUSAN EJENSI PERSENDIRIAN
(Di bawah seksyen 3 Akta Ejensi Persendirian No. 27/71)

KEBENARAN ADALAH DENGAN INI DIBERI KEPADA –

Nama Penuh : PROFORALL SECURITY SERVICES & CONSULTANCY SDN
BHD
K.P.P.N. No. : 1040773-W
Jenis Lesen : 2 (a) – KAWALAN KESELAMATAN
2 (b) – PENYIASATAN PERSENDIRIAN

untuk menjalankan urusan ejensi persendirian di 44-1, JALAN SG BURUNG
AA32/AA SEKSYEN 32, BUKIT RIMAU, 40460 SHAH ALAM, SELANGOR
tertakluk kepada peruntukan Akta Ejensi Persendirian, 1971 dan mana-mana
kaedah yang dibuat di bawahnya dan kepada syarat-syarat yang berikut:

(seperti tertera di bahagian belakang lesen)

Tarikh habis tempoh lesen: 01 JANUARI 2026 SEHINGGA 31 DISEMBER 2026

Bayaran dijelaskan: RM 3300.00

Bertarikh pada: 02 haribulan DISEMBER 2025



Menteri
HAIRUDDIN BIN ABDULLAH
TIMBALAN SETIAUSAHA BAHAGIAN I
BAHAGIAN KESELAMATAN & KETENTERAMAN AWAM
KEMENTERIAN DALAM NEGERI

COPY SALINAN

COPY SALINAN



PIKM MEMBERSHIP CERTIFICATE

No. Siri : **0254**



SIJIL KEAHLIAN TAHUN 2026

**PERSATUAN
INDUSTRI KESELAMATAN MALAYSIA
(PIKM)**

MALAYSIA SECURITY INDUSTRY ASSOCIATION

Dengan ini diperakui bahawa

**PROFORALL SECURITY SERVICES & CONSULTANCY
SDN BHD**

adalah ahli

**PERSATUAN INDUSTRI
KESELAMATAN MALAYSIA (PIKM)**

No. Ahli : **0738**

Ahli Semenjak : **2013**



DATUK MOHAMMAD UB AidILLAH
BIN ENAM @ IMAN
Presiden



KAPTEN SHAHARUDDIN BIN SAMSI
Setiausaha Kehormat



PIKM PIKM PIKM PIKM PIKM PIKM PIKM

MOF CERTIFICATE



KEMENTERIAN KEWANGAN MALAYSIA SIJIL AKUAN PENDAFTARAN SYARIKAT

NO. SIJIL : K65934035013611461
NO. RUJUKAN PENDAFTARAN : 357-02213231
TEMPOH SAH LAKU : 22/08/2023 - 21/08/2026

Bahawa dengan ini diperakui syarikat :

PROFORALL SECURITY SERVICES & CONSULTANCY SDN. BHD. (1040773-W)
NO. 44-1, TINGKAT SATU
JALAN SG BURUNG AA 32/AA
SEKSYEN 32
PETALING
40460 SHAH ALAM
SELANGOR, MALAYSIA.

Telah berdaftar dengan Kementerian Kewangan Malaysia dalam bidang bekalan/perkhidmatan di bawah sektor, bidang dan sub-bidang seperti di Lampiran A. Kelulusan ini adalah tertakluk kepada syarat-syarat seperti yang dinyatakan di Lampiran B. Individu yang diberi kuasa oleh syarikat bagi urusan perolehan Kerajaan adalah seperti berikut :

POONAESPARAN A/L SAVARIMUTHU	661110086633	PENGARAH
CIK EMA AZLINDA BINTI MOHD AZAU	801125055284	PENGARAH
TUN MOHD ARIFFIN BIN AHMAT	440511105461	DIRETOR

t.t

DATO' INDERA AB RAHIM BIN AB RAHMAN

Bahagian Perolehan Kerajaan

b.p. Ketua Setiausaha Perbendaharaan

Kementerian Kewangan Malaysia

Tarikh Berdaftar Dengan Kementerian Kewangan Malaysia : 22/08/2023

(Sijil ini adalah cetakan komputer dan tidak memerlukan tandatangan)



CUSTOMS DEPARTMENT CERTIFICATE



JABATAN KASTAM DIRAJA MALAYSIA
IBU PEJABAT KASTAM DIRAJA MALAYSIA,
CAWANGAN PENGUATKUASAAN PENDAFTARAN SST,
ARAS 4, BLOK A, MENARA TULUS,
NO.22, PERSIARAN PERDANA, PRESINT 3,
61200 PUTRAJAYA

Telefon : 03-83232100 / 1-300-888-500
Faksimile : 03-88824911
Laman Web : www.mysst.customs.gov.my
E-Mel : ccc@customs.gov.my



PROFORALL SECURITY SERVICES &
CONSULTANCY SDN BHD
NO.11-2, JALAN KASTURI 1, PLAZA KASTURI,
JALAN BALAKONG, BATU 11, 43200 CHERAS
43200 CHERAS
SELANGOR

Ruj Kami : W24-1809-38097387
Tarikh : 21/09/2018
No. Daftar CP : W24-1809-32000183
Stesen Mengawal : KLIA CD

Tuan/Puan,

KELULUSAN PENDAFTARAN DI BAWAH SEKSYEN 13 AKTA CUKAI PERKHIDMATAN 2018

Perkara di atas dirujuk.

Tuan/Puan telah didaftarkan di bawah Akta Cukai Perkhidmatan 2018 dan maklumat akaun pendaftaran tuan adalah seperti berikut:

Tarikh Permohonan	: 21/09/2018
Tarikh Kuatkuasa Pendaftaran	: 01/09/2018
Asas Perakaunan	: Asas Bayaran
Tempoh Bercukai	: Dua Bulan
Tempoh Bercukai Pertama	: 01/09/2018 sehingga 31/10/2018
Tarikh Akhir Mengemukakan Penyata dan Bayaran	: 30/11/2018
Tempoh Bercukai Kedua	: 01/11/2018 sehingga 31/12/2018
Tarikh Akhir Mengemukakan Penyata dan Bayaran	: 31/01/2019
Tempoh Bercukai Berikutnya	: Setiap Dua Bulan
Tarikh Akhir Mengemukakan Penyata dan Bayaran	: Hari terakhir bulan berikutnya setelah tamat tempoh bercukai

Stesen Mengawal & Alamat : **Stesen KLIA CD**
Jabatan Kastam Diraja Malaysia
Pejabat Pengarah Kastam KLIA Aras 2, Bangunan
Pentadbiran AMC 64000 KLIA Sepang

Sebagai orang yang telah didaftarkan di bawah Akta Cukai Perkhidmatan 2018 tuan/puan dikehendaki mematuhi kehendak Akta Cukai Perkhidmatan 2018, Peraturan - Peraturan Cukai Perkhidmatan 2018 dan mematuhi tanggungjawab yang ditetapkan oleh Ketua Pengarah seperti di **LAMPIRAN I**.

Tuan/Puan boleh melayari laman web MysST di capaian www.mysst.customs.gov.my atau menghubungi pejabat ini seperti maklumat yang tertera di atas untuk keterangan lanjut.

Sekian, terima kasih.

"BERKHIDMAT UNTUK NEGARA"

Ketua Pengarah Kastam
Jabatan Kastam Diraja Malaysia

Cetakan komputer ini tidak memerlukan tandatangan



TAX COMPLIANCE CERTIFICATE



LEMBAGA HASIL DALAM NEGERI MALAYSIA
WILAYAH PERSEKUTUAN KUALA LUMPUR
KARUNG BERKUNCI 00010
PEJABAT POS BESAR
50990 KUALA LUMPUR
WILAYAH PERSEKUTUAN KUALA
LUMPUR

Telefon : 03-8911 1000
(HASIL Care Line)
Portal Rasmi :
<https://www.hasil.gov.my>

Tarikh Janaan Sijil
1/1/2026

Tarikh Luput Sijil
31/12/2026

SIJIL PEMATUHAN CUKAI (TCC) BAGI PERMOHONAN PEROLEHAN KERAJAAN (STATUS: PATUH)

Adalah dengan ini, disahkan bahawa

PROFORALL SECURITY SERVICES & CONSULTANCY SDN BHD
201301010936
C 23644789000

telah memenuhi kriteria permohonan Sijil Pematuhan Cukai.

Sijil ini dikeluarkan berdasarkan status pematuhan pembayar cukai bagi maksud permohonan perolehan kerajaan sahaja. Sekiranya terdapat bukti-bukti yang menunjukkan pemegang sijil ini tidak mematuhi mana-mana peruntukan dalam Akta Cukai Pendapatan 1967, pihak Lembaga Hasil Dalam Negeri Malaysia berhak menarik balik status pematuhan yang diberikan melalui sijil ini.

Sebarang pertanyaan, sila hubungi HASIL Care Line di talian 03-8911 1000 (dalam negara) / 603-8911 1100 (luar negara).



[Cetakan komputer ini tidak memerlukan tandatangan]



INSURANCE POLICIES

- 1 Professional Indemnity : RM 100,000.00
- 2 Fidelity Guarantee : RM 25,000.00
- 3 Public Liability : RM 1,000,000.00
- 4 Group Personal Accident : RM 1,900,000.00
- 5 All Risks : RM 50,000.00

INSURANCE COVER NOTE

Appendix "A"

A) Professional Indemnity / Error & Omission Insurance (under Security Service Contract) It is a fundamental and absolute condition that under utmost good faith you have to declare 100% your branches + assignments (post) + numbers of guards accurately. Otherwise in event of claim, insurer reserve the right to reject claims.

Insured	:	Proforall Security Services & Consultancy S/B (1040773-W)
Postal Address	:	No.44-1, Jalan Sg. Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam
Period of Insurance	:	10/10/2025 to 09/10/2026
Business/Occupation	:	Security Services
Coverage	:	To indemnify against all claims which may be made against your company (including security Guards and officers) for breach of professional duty in the conduct of your business by reason of negligent act, error or omission committed or alleged to have been committed and including legal fees if any.
Limit of Liability	:	1) Any One Claim : RM 100,000/- 2) Any One Period : RM 100,000/- 3) Legal Fees / Defense Cost : RM 25,000/- (Maximum of Any One Claim under Item 1)
Annual Premium	:	RM 7,500.00 + RM 10.00 x 62 Locations + RM 100.00 x 5 (Gated & Guarded Residential/ Condo) + RM 50.00 x 1 (Hotel/Shopping Mall) = RM 7,500.00 + RM 620.00 + RM 500.00 + RM 50.00 = RM 8,670.00 + RM 693.60 (8% S/Tax) + RM 10.00 (S/Duty) = RM 9,373.60
Deductible	:	i) RM 7,500.00 is applicable to Each and Every Loss ii) RM 3,500.00 Each and Every Loss if trigger Legal Fees Extension only
Warranty	:	i) Age of Guard above 18 and not exceeding 70 years. ii) Existing Service Contract/ Service Condition &/or PIKM Contract must be lodged with our company in event of a claim. iii) All Nepalese guard employed must hold a valid working permit
As per Policy General Exclusion	:	a) Fines, penalties, punitive or exemplary damages or any other damages resulting from the multiplication of compensatory damages; b) Any consequential loss including but not limited to any financial loss in connection with or arising from damage and/or loss to property; c) Any deliberate act or omission to do anything which will inevitably or with reasonable certainty give rise to a loss or damage (<i>ie, sleeping</i>) d) Cyber Exclusion (LMA 5458 (Amended))
Compensation Amount	:	i) Value of loss or damage goods <u>or</u> ii) <u>6 times of monthly service fees of that loss location</u> <u>or</u> iii) RM 100,000.00 Whichever is lesser

**Important:
Please Take Note
And Read**

"In the event of final judgement, where the Insured is legally held liable as per Policy terms and conditions, the compensation amount is up to the policy Limit of Liability"

Subjectivities

It is mandatorily required by Bank Negara Malaysia ("BNM") to conduct Terrorist Sanction Screening and subject to clearance before any risk is bound. Therefore, kindly submit Latest SSM, Form 24 & 49 and details of Shareholder and Director for Screening upon confirmation of risk.



INSURANCE COVER NOTE

Appendix "B"

B) Fidelity Guarantee Insurance

Insured	:	Proforall Security Services & Consultancy S/B (1040773-W) And/Or Principal's FTRRI
Postal Address	:	No.44-1,Jalan Sg.Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam
Period of Insurance	:	10/10/2025 to 09/10/2026
Coverage	:	To indemnify the insured against all pecuniary loss arising from all Act of fraud or dishonesty committed by any of their employees/guards during course of duties including principal's property & property under care or under custody or control.
Sum Insured	:	Any One Loss and in the aggregate – RM 25,000/=
Basic Net Rate	:	3%
Annual Premium	:	3% x RM 25,000.00 + RM 5.00 x 190 (1 Manager, 2 Executive & Admin Clerk, 186 Officer, Supervisor, Static Guards, Driver, Despatch/1 Armed Guard) = RM 750.00 + RM 950.00 = RM 1,700.00 + RM 136.00 (8% S/Tax) + RM10.00 (S/Duty) = RM 1,846.00
Excess	:	RM 500.00 (Each and Every Claim per Event)
Clauses	:	1) Payment on Account Clause 2) Auditors' and Accounts' Fees Clause (1) 3) Discovery Period (12 Months) 4) Unidentified Employees Extension
Exclusions	:	i) Such coverage shall not apply to loss of money, jewellery, negotiable instrument, bearer, bonds or coupons, stamps, bank or currency belonging to 3 rd parties. ii) Such coverage shall not covered foreign guards/staff who is NOT holding a valid working permit. The above coverage shall ONLY include Nepalese Guards DECLARED to us.
Remarks	:	Under Common Law you are liable in full value of the loss or damage to customer's property due to infidelity of your staff.

Subjectivities

It is mandatorily required by Bank Negara Malaysia ("BNM") to conduct Terrorist Sanction Screening and subject to clearance before any risk is bound. Therefore, kindly submit Latest SSM, Form 24 & 49 and details of Shareholder and Director for Screening upon confirmation of risk.

INSURANCE COVER NOTE

Appendix "C"

C) Public Liability Insurance

Insured	:	Proforall Security Services & Consultancy S/B (1040773-W)
Postal Address	:	No.44-1,Jalan Sg.Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam
Period of Insurance	:	10/10/2025 to 09/10/2026
Coverage	:	Against all Third Party Property damage and/or bodily injury arising out of your business as security guard on which you are legally liable to pay compensation, including legal fees (if any).
Limit of Liability	:	RM 1,000,000.00 Any One Accident RM 1,000,000.00 Any One Period
Territorial Limit	:	Anywhere within Malaysia
Annual Premium	:	RM 1,500.00 + RM 300.00 = RM 1,800.00 + RM 144.00 (8% S/Tax) + RM 10.00 (S/Duty) = RM 1,954.00
Excess	:	a) RM 500.00 (Third Party Bodily injury) b) RM 500.00 (Third Party Property Damage) c) RM 2,500.00 (Third Party Property Damage caused by Armed Guard) on Each & Every Loss d) RM 3,000.00 (Third Party Property Damage/Third Party Bodily injury cause by Guard Dog services)
Extension/Clauses/ Endorsement	:	a) Loading and Unloading b) Plant and Machinery c) Fire and Explosion d) Food & Drink Poisoning e) Car Park Liability f) Cross Liability g) Vehicles Not Licensed for Public Road Use Endorsement h) Non-Owned Vehicle Liability Endorsement i) Guest effects j) Private work for directors or executive k) Indemnity to directors & executive l) Work Away risk
Exclusion	:	a) Policy SHALL NOT COVERED liability in respect of loss or damage to your principal's property that under your care, custody &/or control due to your guard negligence b) Cyber Exclusion (LMA 5458 (Amended))

Subjectivities

It is mandatorily required by Bank Negara Malaysia ("BNM") to conduct Terrorist Sanction Screening and subject to clearance before any risk is bound. Therefore, kindly submit Latest SSM, Form 24 & 49 and details of Shareholder and Director for Screening upon confirmation of risk.

INSURANCE COVER NOTE

Appendix "D"

D) Group Personal Accident Insurance (Unnamed basis)

Insured	:	Proforall Security Services & Consultancy S/B (1040773-W)
Postal Address	:	No.44-1,Jalan Sg.Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam
Period of Insurance	:	10/10/2025 to 09/10/2026
Coverage	:	24 Hours worldwide cover on accidental means as per insurer's Scale of Benefits.
Classification of Occupation	:	Class (1) + (2)
Beneficiary	:	Next of kin as per nomination form and/or your company
Warranty	:	Age of Director / Staff / Guard above 18 years not exceeding 70 years
Extensions	:	i) Automatic Additions & Deletions Clause ii) Motorcycling iii) Food & Drink Poisoning iv) Strike, Riot and Civil Commotion v) Hijacking vi) Disappearance vii) Harmful Insect or Snake Bites or Animal Attacks

Exclusion (NOT COVERED) :i) Any fatal Accident without valid driving license
ii) Under policy clause (6.b), **Illness** of any kind and Covid 19 is not covered
iii) LMA 5433 - Cyber Exclusion

Benefits/ Sum Insured

Accidental Death & Permanent Disability	:	As per table below
Medical Expenses (Accident only)	:	As per table below
Funeral Expenses/Burial	:	RM 2,000.00 (Reimbursement)
Bereavement Allowance	:	RM 1,000.00 (Benefit Include Illness/Sickness)

No	Occupation	No of staff	Accidental Death / Permanent Disability	Medical Expenses	Total Sum Insured
01	Manager/ Executive/Admin Clerk	3	RM 10,000.00	RM 1,000.00	RM 30,000.00
02	Officer / Supervisor / Static Guards /Driver/Despatch	186	RM 10,000.00	RM 1,000.00	RM 1,860,000.00
Total		189		Total S/Insured	RM 1,890,000.00
03	Armed Guard <i>(Please provide Name & IC No)</i>	1	RM 10,000.00	RM 1,000.00	RM 10,000.00
Total		190		Total S/Insured	RM 1,900,000.00

Rate (Item 1 & 2)	:	0.15% x RM 1,890.00 = RM 2,835.00
Rate (Item 3)	:	0.50% x RM 10,000.00 = RM 50.00
Annual Premium	:	RM 2,835.00 + RM 50.00 RM 2,885.00 + RM 230.80 (8% S/Tax) + RM 10.00(S/duty) = RM 3,125.80

Important Note : *It is advisable that you must declare total number of guards 100% on record in accordance to Socso listing of HQ & branches. Otherwise in event of a claim Lonpac Insurance reserved the right to charge additional premium before claim is process.*

Cover Excluding Nepalese Guards unless as per your instruction to declare the numbers & include in this policy

Subjectivities

It is mandatorily required by Bank Negara Malaysia ("BNM") to conduct Terrorist Sanction Screening and subject to clearance before any risk is bound. Therefore, kindly submit Latest SSM, Form 24 & 49 and details of Shareholder and Director for Screening upon confirmation of risk.



INSURANCE

COVER NOTE

Appendix "E"

E) All Risks Insurance

Insured	:	Proforall Security Services & Consultancy S/B (1040773-W)
Postal Address	:	No.44-1,Jalan Sg.Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam
Period of Insurance	:	10/10/2025 to 09/10/2026
Scope Of Cover	:	Loss of or damage to interest insured caused by fire, theft (with forcible and violent entry) and accidental damage.
Interest/Property Insured	:	On all Office Equipment including Furniture, Fixture, Fitting, Computers, Camera, LCD Monitor, Laptop & other contents which related to the insured's business or belonging to the insured or held by them in trust or on commission.
Location of Risks	:	No.44-1,Jalan Sg.Burung AA32/AA, Seksyen 32, Bukit Rimau, 40460 Shah Alam Selangor
Sum Insured	:	RM 50,000.00
Rate	:	0.60%
Premium	:	RM 50,000.00 x 0.60% = RM 300.00 + RM 24.00 (8% S/Tax) + RM10.00 (S/Duty) = RM 334.00
Excess	:	RM 500.00 Each & Every loss
Extensions	:	i) Reinstatement Of Value Clause (below 5 years item) ii) Market Value Clause (Above 5 years item) ii) Damage To Insured Premises (Max Limit RM 500/-), iii) Loss Notification iv) Temporary Removal v) Employee Effects Clause. (Max Limit RM 250/-) vi) Removal Of Debris Endorsement (Without Separate Sum Insured) vii) Strikes, Riot And Commotions Clause viii) Appraisement Clause ix) Premium Warranty Clause

Lonpac Participation : **100%**

Subjectivities

It is mandatorily required by Bank Negara Malaysia ("BNM") to conduct Terrorist Sanction Screening and subject to clearance before any risk is bound. Therefore, kindly submit Latest SSM, Form 24 & 49 and details of Shareholder and Director for Screening upon confirmation of risk.

CSG CERTIFICATE



KEMENTERIAN DALAM NEGERI



Nombor Siri | Serial Number: CSG 151925

Sijil Penyertaan | Certificate of Attendance

Dengan ini diperakui bahawa | This is to certify that

MUHAMAD FAIZAL BIN MD SAHID

850613125123

PROFORALL SECURITY SERVICES & CONSULTANCY SDN BHD

telah mengikuti dengan jayanya

has satisfactory completed the training

KURSUS '**CERTIFIED SECURITY GUARDS**' (CSG)

SIRI 04/2025

Pada 16 Februari hingga 21 Februari 2025

Di Pusat Latihan Polis

(PULAPOL) Kuala Lumpur

DATUK AWANG ALIK BIN JEMAN
Ketua Setiausaha | Secretary General
Kementerian Dalam Negeri
Ministry of Home Affairs

DATUK MOHAMMAD UB AidILLAH BIN ENAM @ IMAN
Presiden | President
Persatuan Industri Keselamatan Malaysia
Malaysia Security Industry Association

(ALZAFNY BIN AHMAD) DCP
Komandan
Pusat Latihan Polis
(PULAPOL) Kuala Lumpur



TNG CERTIFICATE

TNG 041520



KEMENTERIAN DALAM NEGERI



Sijil Penyertaan | *Certificate of Attendance*

Dengan ini diperakui bahawa | *This is certify that*

SANJEL AMAR BAHADUR

NO. PASSPORT: PA3275665

PROFORALL SECURITY SERVICES & CONSULTANCY SDN BHD

telah mengikuti dengan jayanya
has satisfactory completed the training

KURSUS '**TRAINED NEPALESE GUARD**' (TNG)

SIRI 05 / 2025

17 FEB 2025 HINGGA 18 FEB 2025

KEM BUMI JATI, SHAH ALAM

SELANGOR DARUL EHSAN

DATUK AWANG ALIK BIN JEMAN

Ketua Setiausaha | Secretary General

Kementerian Dalam Negeri

Ministry of Home Affairs

DATUK MOHAMMAD UBADILLAH BIN ENAM @ IMAN

Presiden | President

Persatuan Industri Keselamatan Malaysia

Malaysia Security Industry Association



TAPA CERTIFICATE



Membership No: 387141

CL

MY

Certificate of Membership For Year 2025

This certificate is awarded to

PROFORALL SECURITY SERVICES & CONSULTANCY SDN BHD

For their commitment to enhance and implement quality security standards in their supply chain.

Valid until: 31st of December 2025.

Scan to
Verify Authenticity



Cert No: 5889

Tony Lugg
Chairman of TAPA APAC

Alvin Lau
Executive Director of TAPA APAC

Transported Asset Protection Association Asia Pacific
www.tapa-apac.org | info@tapa-apac.org



AWARDS



AWARDS



AWARDS



CERTIFICATE OF ACHIEVEMENT

Industry Excellence / Category Award 2019
Security Services - Consultancy

Sharlitharan Krishnan

Proforall Security Services & Consultancy Sdn Bhd

Mathuraiveran (Madhu) Marimuthu
Organising Chairman Perdana Awards 2019
Chairman MIEC



APPENDIX

